



**Announcement: Syopz Mall Parking Service**

Dear all,

Greetings from Syopz Mall.

We would like to announce that the Syopz Mall carpark service will be back in operation and the details are as below:

Commencement Date : **1 July 2022**  
Carpark Operating Hours : **24 hours**  
Office Operating Hours : **8.30 am - 5.00 pm**

**Carpark Service Rates:**

Placement	Payment Type	Fee Amount
Visitor/Casual Parking	Per Entry	RM3.00
Season Parking	Reserved (Basement)	RM200.00
	Non-Reserved (Basement)	RM120.00
	Non-Reserved (Zone J – Open Parking)	RM100.00
<i>Note: above rates are inclusive of 6% SST</i>		

For customers interested in subscribing for the Season Parking, kindly submit your application via SCP Parking website [www.scpparking.com.my](http://www.scpparking.com.my). Alternatively, you may also proceed to the Carpark Management Office located at LG1 Upper Basement for manual registration. You may contact their office hotline for any enquiry, details below:



**Customer Service**

**Office Hotline Number: 03-7665 3250**

LG1, The Boardwalk  
No.2, Jalan Taylor's,  
47500 Subang Jaya, Selangor.

For those who are still holding the Pass Card, you may reactivate it through their website by updating the user profile and making the monthly payment by 7 July 2022.

For more details, kindly refer to the attached **Frequently Asked Questions**.

For any further clarification on the registration process, please email to Help Desk at [kavitha.annamalai@taylors.edu.my](mailto:kavitha.annamalai@taylors.edu.my).

Thank you for your support and stay safe.

**The Management Syopz Mall**

## Frequently Asked Questions

1. What is SCP's web portal?  
*<https://www.scpparking.com.my/>*
2. How do I apply for new season parking?
  - Go to <https://www.scpparking.com.my/>
  - Click on Pay / Register and New Application
  - Key in your Login Information and Account Information
  - For Car Park select Taylor's Syopz Mall
  - Tick and click Submit button after you read and agree to SCP Service Agreement and Privacy Statement.
  - Wait for SCP's approval granted via email and click the link to proceed with registration
3. What services are available in SCP's web portal?
  - make payments for season parking
  - apply for season parking
  - view outstanding bills and payment history
  - view season parking Terms and Conditions
  - view announcements in message
  - to terminate your season pass
4. What are the parking rates at Taylor's Syopz Mall?
  - RM3.00 per entry for visitors/casual parking
  - RM100.00 per month for non-reserved season parking at Zone J only
  - RM120.00 per month for non-reserved season parking at LG1 & LG2 basement
  - RM200.00 per month for reserved parking bay at LG1 basement only
5. Who can apply for a season pass?  
*Staff, Students and Vendors of Taylor's only. It is subject to availability.*
6. Is it compulsory to activate the online account?  
*Yes, as payments and notifications will be done via this platform.*
7. Will invoices be available in the web portal?  
*Yes, pro-forma invoices can be generated at any point in time for the preferred duration.*
8. When will the official receipt be available for viewing in the web portal?  
*Official receipt will be available for viewing and can be downloaded immediately upon successful payment.*
9. Can I pay season parking fees via other channel after activation of the online account?  
*No, all season parking payments must be made via SCP portal only.*
10. Can I choose my designated parking bay?  
*No, as the reserved parking bays are limited.*
11. If I am an existing season pass card holder, can I use my existing season pass card?  
*Yes, existing season pass card holders just need to update their payment via their SCP account before the 7 July 2022 and continue paying every month.*
12. What happens if an existing season pass card holder does not renew their season pass before the 7 July 2022?  
*Their season pass card will be cancelled, and their account will be terminated.*

13. How soon can I get my season pass card for new application?  
*Immediately upon successful payment you may collect your season pass card from the Carpark Office at LG1 basement.*
14. How can existing season pass card holders, terminate their account, and collect their deposits?  
*Termination of account can be performed in the SCP portal. Click on pass card and terminate pass card. Deposits would be refunded within 1 month from the termination date.*
15. How much is the registration fees for new season application?  
*A half month deposit of season parking rate and pass card deposit of RM30.00 must be paid together with the advance 1 month parking fees.*
16. I may not be using the season parking bay for a few days, few weeks or a month or a longer period, can I suspend or request for rebate of the season parking fee for the effected period?  
*No, suspension and rebate are not permitted.*
17. How and by when do I renew my season parking?  
*Monthly renewal can be made via SCP's website and must be done before the 7<sup>th</sup> day of each month.*
18. Can I transfer my season parking?  
*No, transfer of season pass card is strictly not permitted.*
19. Can I park overnight on per entry mode?  
*Can, but need to fill up long term parking form available at the car park office and daily parking rate will be imposed.*
20. Are there any late payment charges imposed if my payment is made after 7<sup>th</sup> day of the month?  
*Yes, a past due penalty payment of RM10.00 is imposed to reactivate the season pass card after the 8<sup>th</sup> of the current month.*